

## Agenda Item

<b>Report to:</b>	<b>Adult Social Care Scrutiny Committee</b>
<b>Date:</b>	<b>15 March 2007</b>
<b>Title of report:</b>	<b>Quarter Three (Q3) monitoring report against the 2005/06 Council Plan.</b>
<b>By:</b>	<b>Director of Policy &amp; Communications</b>
<b>Purpose of report:</b>	<b>To provide an update on performance against the Council Plan for the third quarter of 2006/07</b>

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### RECOMMENDATION

The scrutiny committee is recommended to:

1. note the achievements made by the Adult Social Care Department; and
  2. highlight those performance results which are of particular concern and ensure monitoring of these are timetabled into the committee's forward programme.
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#### 1.0 Financial implications

- 1.1 There are no financial implications directly associated with this report.

#### 2.0 Notable achievements for this quarter for Adult Social Care:

- Currently more than 90% of the Social Care Direct users are satisfied with the service provided.
- The percentage of adults with one or more services in the year where ethnicity is 'not stated' is now down to 8.7%, an improvement which is expected to continue into the next quarter.
- A Transition information leaflet has been produced for users and Carers of Learning Disability Services.
- The number of adults with learning disabilities receiving Direct Payments is now 16, exceeding the target of 15 and the Learning Disabilities Direct Payments Information booklet has now been published and distributed.
- The number of adults with physical disabilities helped to live at home per 1,000 population aged 18 – 64 is now 5.3, exceeding the target of 5.1.

#### 3.0 Overall performance of the County Council

3.1 At the end of quarter three 189 out of 241 performance measures are either on track to achieve or exceed their target. Of the other 52, 20 measures have not achieved their target and are scored red (twelve newly reported red at quarter three). There are 25 amber performance measures, of which four have been proposed for amendment. The remaining seven measures are only reported annually and performance of these will not be known until quarter four.

#### **4.0 Performance against Key Service Targets in Adult Social Care**

4.1 The Adult Social Care Department has 39 performance measures reported in the 2006/07 Council Plan. In quarter three 29 of these were green, 3 red and 7 amber.

4.2 Appendix 1 provides a summary of performance measures which have been scored red or amber in the third quarter.

4.3 The committee may wish to highlight those performance results which are of particular concern and ensure monitoring of these are timetabled into the committee's forward programme.

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Local member: All

Appendix 1: Council Plan Quarter 3 Monitoring: Exception Report for Adult Social Care